How to claim Annual health check-up reimbursement

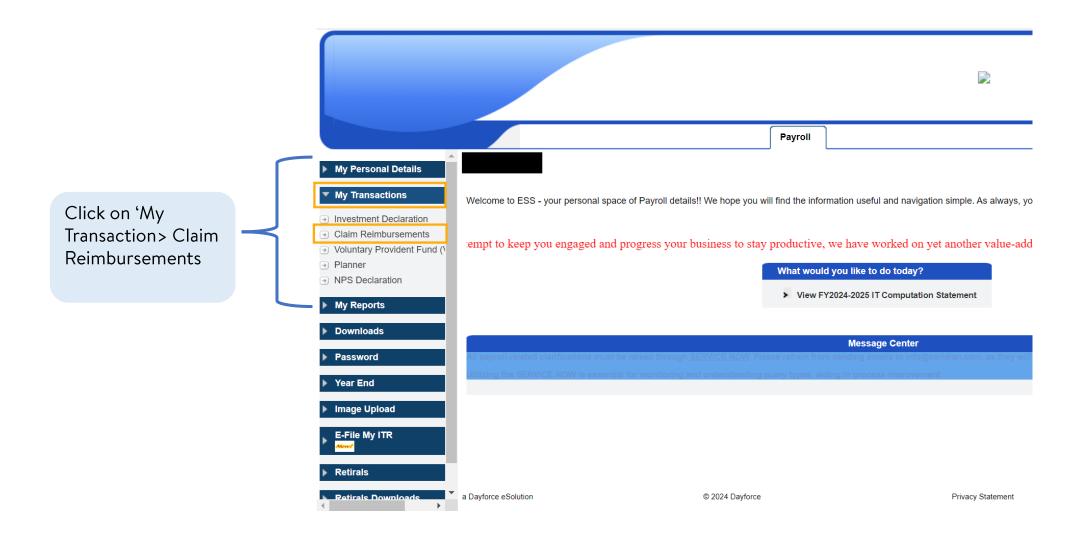
Contents

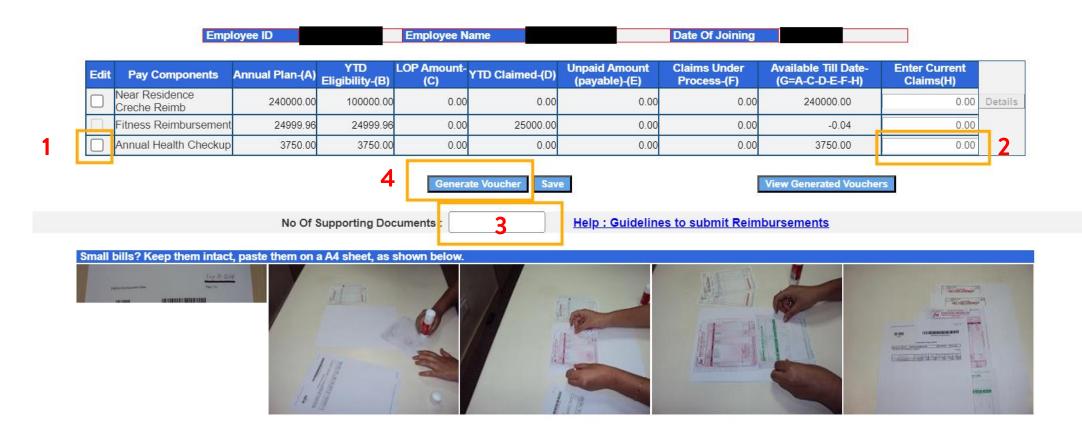
- How to raise claims on Excelity Portal
- How to raise claims under OPD on Mediassist Portal
- Guidelines for claims



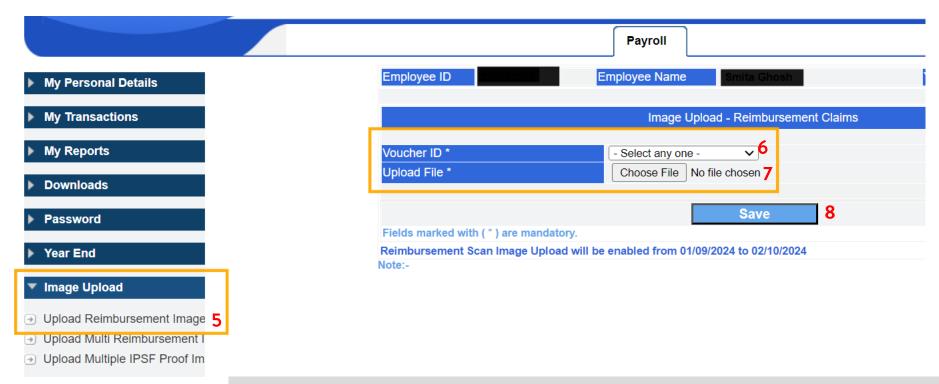
How to raise claim on Excelity Portal

Login to Excelity (VPN required): https://ess.excelityglobal.com/ACS





- Step 1: Check and select the Annual Health Checkup reimbursement.
- **Step 2**: Fill in the claim amount. (you can choose to claim multiple times or in one go)
- Step 3: Update the number of supporting documents. (Check the documents <u>here</u> > How to submit)
- **Step 4**: Click on generate voucher > Voucher number will be generated. (Check the guidelines to submit reimbursements if needed) > Click save. (You can view the generated vouchers by clicking on 'view generated vouchers')



Step 5: Click on Image Upload > Upload Reimbursement Image

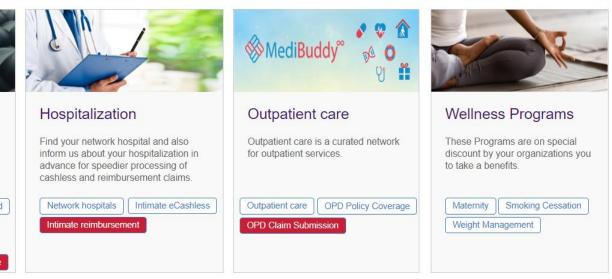
Step 6: Select the voucher ID > Select the one generated at 'step 4'

Step 7: Click on choose file and upload the documents from your computer. (Please note all documents need to be PDF and in a zip folder in case there are multiple bills)

Step 8: Click on 'Save'

How to raise claim on Medi Assist portal





- 1) Login to https://portal.mediassist.in/IndexWalmart.aspx
- 2) Go to claims> Outpatient claim submission



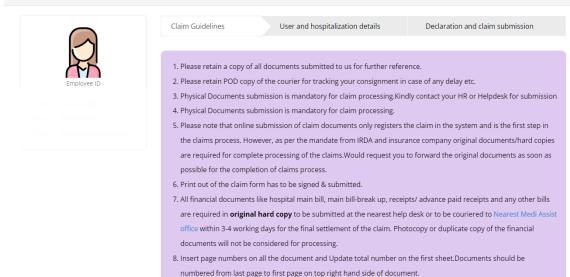
#Home

Menu

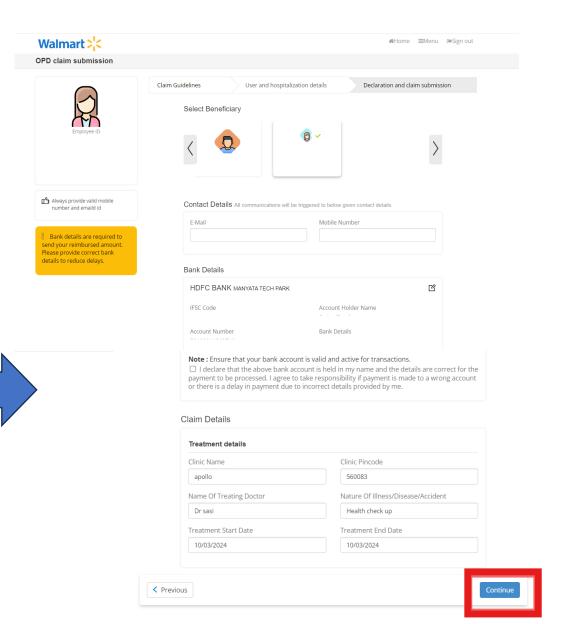
Sign out

OK, I have read the guidelines Continue

OPD claim submission



- 3) Click on 'Continue'
- 4) Select the dependent you are claiming for Yourself , Spouse/partner, children
- 5) Fill in the treatment details (Follow the snapshot)
- 6) Click on continue



OPD claim submission



Employee

D.O.B

Phone Fmail

Always provide valid mobile number and emaild id

Bank details are required to send your reimbursed amount. Please provide correct bank details to reduce delays.

n Pharmacy bills without a GSTIN/ DL number and consultant bills on letter heads are not permissible.

å All doctor prescriptions must carry the doctor's registration number and contact details.

Prescriptions for unvarying medication for chronic ailments without a validity date will be considered valid only for 6 months.

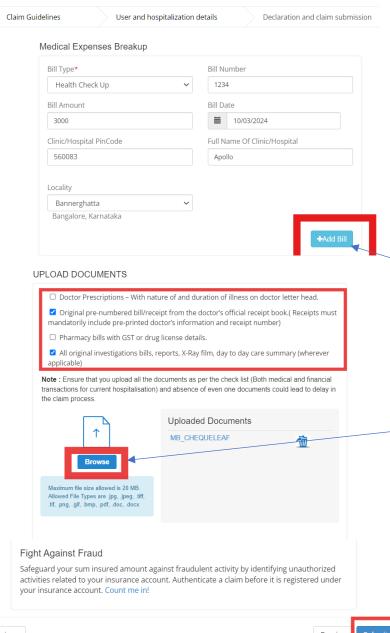
Read the declaration and terms of agreement carefully to avoid any queries and delay

Do keep a soft/photocopy of the documents for future reference

Uploading relevant prescriptions and bills helps for faster approval.

Don't forget to submit original documents

Don't submit without a 'Preview' your inputs



7) Fill in the details as shown in the snapshot

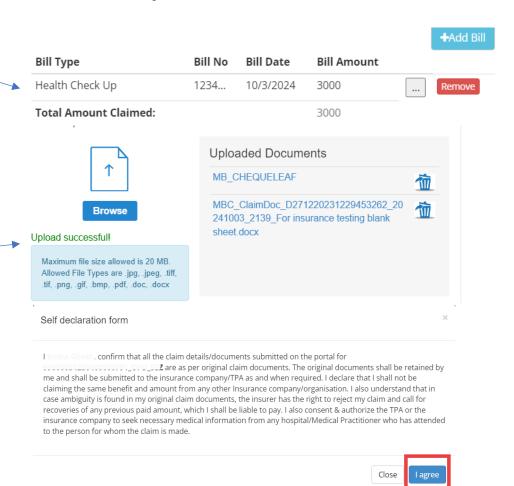
8) Click on 'Add bill' – You will be able to see the bill details populated

9) Check the documents that are applicable

10) Upload the documents . You will be able to see the document uploaded with a 'Update successful' comment

11) Click on 'Submit'

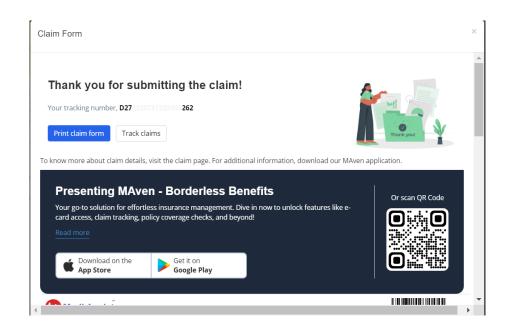
12) Click on 'I agree' on the self-declaration form



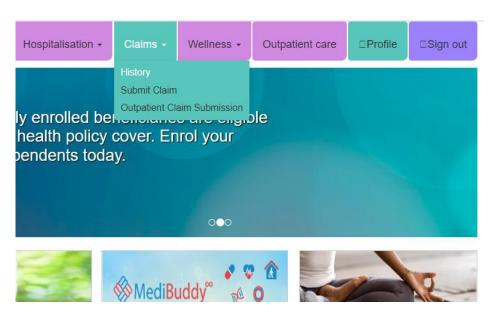
< Previous

Preview Sul





- 13) You will receive a claim submission confirmation and a tracking number. It takes 24-48hrs for the tracking number to convert to claim number.
- 14) To track your claim got to Home > Claims > History You will be able to see all your claims.
- 15) Click on the 'Tracking No./Claim No. to see details of the claim





Claim type	Tracking number	Claim number	Claim registered on	Patient details	Claim details	
Domiciliary	D27 3262		03-10-2024 21:44		Claim Document Generated Claimed: 3,000 (INR)	Us

Claimed: 3,000 (INR)

Guidelines for Claims

- All expenses related Walmart Associates towards an annual health check-up can be reimbursed under the policy, up to a limit of ₹3,750 for individuals under 35 years old and ₹4,750 for those aged 35 and above.
- The claims can be made on excelity portal(http://wmlink/excelity) for the same . Any expenses incurred over and above the said amount can be claimed under Outpatient Care .
 - eg: Total expense of Annual health check is 7000, you can claim 3750 if below 35 yrs and 4750 if 35 years and above under excelity and the balance amount under OPD on mediassist. (7000-3750 = 3250 can be claimed under OPD)
- All expenses related health check-up for dependent spouses/partners and children can be reimbursed under the outpatient policy only, up to a limit of ₹3,750 for individuals under 35 years old and ₹4,750 for those aged 35 and above.
- Any expenses incurred for parents or any other dependent will be completely borne by the associate.